

## How do you apply for the Energy Assistance Programs

To schedule an appointment, income eligible Summit County residents may call the HEAP appointment line at:

**1-866-504-7400**

Applicants must provide documentation to verify their total household income for the immediate past three months and report social security numbers and birthdates, proof of citizenship (*i.e. Birth Certificate or Hospital Birth Records, Voter Registration Card, OWF Program, US Passport*), for all persons in the household, provide landlord's name, address and phone number (if renting) and show program specific proof of an emergency situation with disconnection notices from the local gas and electric utility companies or those with 25% or less supply of bulk fuel.

Other requirements may be necessary depending on individual program specifications.

## We are here to help

### **OUTREACH and COMMUNITY DEVELOPMENT LOCATIONS**

#### **Akron Branch**

670 W. Exchange Street  
Akron, Ohio 44302  
330-253-8806

#### **Barberton Branch**

105 5th Street SE - Suite 1A  
Barberton, Ohio 44203  
330-848-0557

#### **Springfield Branch**

1367 Doty Drive  
Akron, Ohio 44306  
330-784-3301

Visit us at:  
[www.ascainc.org](http://www.ascainc.org)



*Akron Summit  
Community Action, Inc.*

ADVOCATING FOR A POVERTY-FREE COMMUNITY



Home Energy Assistance Program

# Energy

# Assistance

# Programs



# ENERGY ASSISTANCE PROGRAMS

*The Akron Summit  
Community Action, Inc.*  
Energy Assistance  
Programs can...



Help you and your  
family stay healthy and  
comfortable in your  
home.

## EMERGENCY HEAP



Energy Assistance Program (E-HEAP) assists low-income households with their energy needs. E-HEAP's two programs the Winter Crisis Program and the Summer Crisis Program each have their own set of specific guidelines for assistance.

Households with a gross income at or below the designated Winter Crisis or Summer Crisis federal poverty guidelines may be eligible for assistance.



For more information regarding the poverty guidelines for *Winter Crisis*, *Summer Crisis* or the *Percentage of Income Payment Plan Plus*, please go to:

<http://development.ohio.gov/Community/ocs/heap.htm>

For more information.

### *Winter Crisis Program*

The Winter Crisis Program provides assistance to eligible households that are disconnected, threatened with disconnection of their primary or secondary heating source, or have 25% or less supply of bulk fuel in their tank.

Eligible clients may receive assistance once per heating season.

### **Summer Crisis Program**

The Summer Crisis Program (SCP) is designed to help qualified households pay for summer cooling. This program applies to electric utilities only.

### **Percentage of Income Payment Plan Plus**

PIPP Plus is an extended payment arrangement for those customers receiving their gas and electric service from PUCO regulated utility companies. Payment is based on a percentage of the gross household income for those at or below the designated PIPP Plus federal poverty guidelines.

